

## *Classic Heritage Golden Retrievers*

### **Deposit Policy**

**About Your Deposit:** We are committed to each and every one of our new and existing puppy families, and hope that you will show that same commitment to us. When you send us your deposit, it represents your commitment to purchase a puppy from us. The deposit acts to hold your place on our reservation list. Your deposit will be used towards the purchase of a puppy.

If you are placing a deposit for a Heritage Gold / 10 week puppy, the deposit due is \$500.

If you are placing a deposit for a Heritage Gold Reserve or Heritage Diamond Reserve / 12-20 week puppy, the deposit due is \$1,000.

Both deposits for a 10 week puppy or 12-20 week puppy are TIME BASED REFUNDABLE DEPOSITS. If Classic Heritage Golden Retrievers are unable to provide you with a puppy 12 months from the date that your deposit was placed, your deposit will be refunded. The only circumstance where a refund is guaranteed, is when we have not been able to offer you a puppy from a litter. A refund is not guaranteed if you need to be removed from the list for other reasons, if you find a puppy elsewhere, or if you were offered a place on our list for a litter and turned down the opportunity.

With the aforementioned being said, we do understand that life happens and situations arise that you may not have planned for, but we hope you will make a commitment to us and the pups, like we will be making one to you. More often than not, we are flexible and are able to work with you and move you to a different litter, if your timeframe changes or if you have a preference for a certain dam or sire, after you join our reservation list.

**Deposit Policy vs Puppy Contract:** This payment does not represent a contract for a purchase. As a breeder, we reserve the right to exercise or not exercise a purchase contract all the way up to pick up time. A contract is not enforced until both parties sign the contract and addendum. This is not a contract for the purchase of a puppy. This is a deposit agreement to be placed on our reservation list.

**Breeding Pairings and Litters:** Buyers must understand that a breeder can not guarantee the results of any breeding. Most breedings or pairings result in a litter, but some may not. If you are on a waiting list, and a breeding results in a litter, you will receive a puppy if there are enough puppies to meet requests of those ahead of you on our waiting list. If there are not enough puppies born to a litter, your position moves up on the list, and you will be offered a puppy from an available litter in the future.

It is important to know that litters have varying gender counts, so we can not guarantee you a certain gender on any litter. If we can not provide your requested puppy gender, you are moved up on the list as described above and put on a future litter list. If you are open to either gender, this helps your ability to receive a puppy sooner. We will try to meet your litter preference request or gender preference whenever possible. There is a place at the bottom to put your preference, however, preference for a litter may not always be met.

**Specific Pairings:** If you request a specific pairing, we will offer you a refund if the pairing fails to produce a litter after **two** unsuccessful breedings of that pairing. If you request a specific pairing, you must be willing to extend your timeframe to accommodate and allow us to attempt two separate breedings of that pair, if needed. You must contact us and specify that your deposit is only for a specific pairing, when placing a deposit.

This should only be understood as a breeders/show option that are looking for certain pedigrees. If you are wanting a puppy for a family pet, it is better not to make a specific pairing request. Not requesting a certain pairing should result in getting a puppy sooner in most cases. If you do desire a specific pairing, but it fails to produce a litter or enough puppies, you can also choose to be put to another specific litter in the future of a different specific pairing.

**Please Initial below if you understand the policy for a specific pairing and if you are requesting a specific pairing.**

(only initial for specific pairings) Initial ✂ \_\_\_\_\_

**Picking a Puppy:** We believe that homing a puppy should be understood differently than homing a TV or computer. It should be seen more like having a child. We expect those homing a puppy to accept puppies that are available to them at pick time. If you choose not to home an available puppy, you forfeit your deposit refund option, as stated earlier. However, you can choose to stay on the waiting list for a future litter, but can no longer request a refund of your deposit. In other words, once you decline an available puppy, you forfeit the option to have your deposit refunded, but do not lose a future pick. The deposit is still applied to the purchase price.

Our entire team does our best to help match you with the right pup, but keep in mind that the puppy that you pick will change as the puppy develops into an adult. Your adult dog will be based on how you train and care for your puppy. All puppies are cute and cuddly at pick up. They are not as cute after they eat an expensive item in your home or have an accident on a carpet or hardwood floor. Being choosy about the puppy at pick time will not result in the perfect dog, but being dedicated to training the puppy is most important. Training and loving the dog will help create a “special dog” for you and your family. We want our clients to understand that puppies are each unique creatures and are dynamic and need training as they grow. Great

training most often results in a great pet. However, certain temperaments are better with certain environments and some will respond better to certain training. We can not guarantee how your puppy will turn out as an adult, but can guarantee that not training your puppy can result in an unruly or difficult adult.

**Reserve Picks:** This is a special category. If you are wanting a “show quality” puppy or really want this level of confirmation and beauty, we have a “Heritage Gold Reserve and Diamond Reserve Pick” waiting list. If you are on this list, you get a puppy if the puppy meets the standard. These puppies are usually first pick of males and females or even first and second pick based on how the litter turns out. Some litters can all be this quality, but not often. If you are on a waiting list for a “Heritage Gold Reserve or Diamond Reserve Pick”, we will only offer you a puppy if we feel it meets this level of quality. If no puppy of the litter you are in line to pick from meets this quality, you will be moved to the next litter.

The breeder is always first pick over all others, for the reason being that, if a puppy can improve our breeding program and improve the breed as a whole, we hold it back for our program. If I don't have room in our breeding program, the pick goes to the next on the list. These puppies are offered at a premium price. Ask for details when we talk. Picking for temperament, confirmation, beauty, and training for life!

**Picking Orders / Guided Placement:** Like mentioned above, at Classic Heritage Golden Retrievers, our team of trainers, team members, and the breeder, does the best to match your household and lifestyle with a select few puppies that we believe would thrive in your home. We will select which puppies you can choose from based on your profile and our understanding of which puppy may thrive in your environment. We offer limited picks due to our understanding of a certain puppy's temperament. If we direct a pick, this does not mean we can guarantee a successful outcome of temperament, but we have tried our best to do just that. Pick order has more to do with the amount of puppies that may be the correct fit for you. Some cases may mean only one puppy would fit (i.e. super high energy for those who want a jogging partner or surfing partner). In some cases I will hold a puppy out of the pick order as it may be going to a service situation. Even if you are first on the reservation list for a litter, that does not mean that you will have the option to select from the entire litter.

**I am signing below to acknowledge that I have read, understand, and agree to the above terms regarding my reservation list deposit for a puppy from Heather Chapin / Classic Heritage Golden Retrievers. I am also aware of the full cost of the puppies, and understand that my deposit is a deposit only, and not the full cost of the puppy. The deposits will go towards the cost of the puppy.**

Print Name \_\_\_\_\_

Signature \_\_\_\_\_ Date \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

Email Address: \_\_\_\_\_

*Please only complete the litter preference section **OR** the specific pairing request section below, not both.  
Thank you!*

**Litter Preference (This is only a preference. To make a Specific Pairing request, see below)**

Sire: \_\_\_\_\_

Dam: \_\_\_\_\_

Gender Requested: \_\_\_\_\_ (Male, Female, or Either)

**OR**

**Specific Pairing Request ONLY (read above about Specific Requests)**

Sire: \_\_\_\_\_

Dam: \_\_\_\_\_

Gender Requested \_\_\_\_\_ (Male, Female or Either)

Please Indicate which foundational learning and training program(s) you are interested in:

\_\_\_\_ 10 Week Heritage Gold

\_\_\_\_ 12-14 Week Heritage Gold Reserve (read above regarding reserve picks)

\_\_\_\_ 16-20 Week Heritage Diamond Reserve (read above regarding reserve picks)